



## Conditions of Use & Code of Conduct

### Bookings

- All bookings **must** be made through the Booking Officer.
- All bookings **must** be made by the Member, including those made for their Guests. Bookings **will not** be accepted if made by Guests.
- By making a booking all Members and their Guests agree to adhere to the Karel's Conditions of Use & Code of Conduct.

### General House Rules

- Illegal and illicit drug use is not permitted.
- Smoking and vaping are **not** permitted inside the buildings.
- Smokers are required to dispose of their cigarette butts responsibly.
- All butts must be completely extinguished before disposal.
- Butts are not to be crushed into the ground or thrown into grasses or bushland.
- No fires are to be lit outside.
- Local Fire Restrictions and the requirements for Fire Permits are to be observed at all times.
- Check out time is 10am. Check in time is after 2pm. Baggage storage arrangements can be made outside these times by consultation with the Manager.
- Sleeping is not permitted in the lounge room or the hallways.
- Quiet time in the Lodge is from 10.30pm until 7am. Please do not cause noise anywhere in or around the buildings during this time.
- No skis, snowboards or boots are to be taken into the buildings.

### Last person to bed must ensure:

- All electronic entertainment units and lights are turned off.
- The fireplace is safe to be left with the fire screen in place and the doors closed.
- The lounge room is left in a tidy state.

### Main bathroom:

- Remember that other people use the main bathroom.
- Do not leave your belongings in the bathroom after use.

### Gravel area beside the walkway between the house and the Annexe:

- Parking is not permitted in this area.
- It may be used for unloading and loading vehicles

### Manager

- Please respect the privacy of our Manager - Do not play or be noisy in the garden in front of Room 8 or in the Annex hallways and stairwell.



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### Manager's Day Off

The Manager has one day off per week. During the High Ski Season and Low Ski Season guests are required to serve themselves dinner on the night off and breakfast the following morning. Please:

- Stack and run the dishwasher.
- Wash and dry any cookware and kitchen utensils.
- Leave the kitchen and dining area in a tidy state

### Room Servicing

- All rooms will be serviced weekly.

If stays of 8 days or more have been booked, please negotiate a suitable time with the Manager for the room to be cleaned on or about day 7 of the stay.

### Day of Departure:

- All guests are to strip their beds of sheets and pillowcases and put them in the laundry together with bath towels and bath mats.

### Interim and Non Ski Season Guests:

Guests who stay during the Interim Ski Season and the Non Ski Season are required to do the following on the day of their departure:

- Vacuum and tidy up the lounge room.
- Sweep the kitchen and dining area.
- Mop the kitchen and dining area.

### Code of Conduct

#### Member Responsibilities:

- Members are responsible for the conduct of their children and guests, whether the Member is present during the stay or not.
- All children (14 years and under) are required to be under direct parental supervision throughout their stay.
- Children are not permitted to eat or drink in the lounge or in the bedrooms unless they are supervised by a parent.
- A cleaning charge will be applied for damage or stains from spillages on carpet or furniture.

#### Unacceptable Conduct and Behavior:

- Behaving in an offensive manner, including the use of offensive language.
- Any threat or use of physical violence, bullying or harassment of other Guests or the Manager.
- Causing willful damage to Karel's property, infrastructure, equipment, amenities or lands.



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- Behaving in such a way that property is at risk of damage, for example lighting fires outside, serious misuse of equipment or facilities, jumping on furniture or hitting balls against the outside doors.
- Using illegal or illicit drugs.
- Repeatedly running up and down the hallways and stairwell.
- Creating noise that disturbs the quiet enjoyment of others. This may include playing computer games, music, DVDs, television and other devices at a noise level that disturbs others.
- After giving one warning, the Manager, with the permission of any two Directors, can ask any person whose behavior is deemed unacceptable, to leave Karel's. Tariffs received for the unexpired portion of the booking will not be refunded.
- Guests behaving in an unacceptable manner or who have been asked to leave Karel's may have bookings for their future stays refused.
- Ask the permission of other Guests using the sitting room prior to using any form of media entertainment.